

Level 2 Certificate in Customer Services for Health and Social Care Settings – Online

Provided / Operated by:
Doncaster College

The best healthcare providers thrive by creating positive working relationships with patients, families and residents. This fully online level 2 Certificate in Customer Service for Health and Social Care Settings is designed to help you develop these positive working relationships. You will learn about customer expectations and how to adapt environments and your communication styles for customers with specific needs. You'll also gain a better understanding of what makes effective teams work....

 **Course Address:**
Online

 **Costs:**
Paid

 **Contact Details:**
Phone: 0800 358 7575
Email: dcinfocentre@don.ac.uk

 **Course Duration:**
7 weeks

 **Accessible:**
Yes

 **Childcare:**
No

 **Children allowed:**
No