

Level 2 Certificate in Principles of Customer Service – Online

Provided / Operated by:

Doncaster College

Good customer service is crucial for any business. 96% of unhappy customers don't ever complain – instead, 91% of them simply leave and never come back. This shows that providing good customer service and handling any issues in a professional and courteous manner is essential for a business's success. If you work in customer service, this level 2 customer service course can help you improve your skills and make sure every customer has a great experience....

 **Course Address:**

This is an Online Course

 **Costs:**

Paid

 **Contact Details:**

Phone: 0800 358 7575

Email: dcinfocentre@don.ac.uk

 **Course Duration:**

21 weeks

 **Childcare:**

No

 **Children allowed:**

No